

QUALITY POLICY

The principle objectives of the Quality Assurance Policy of Braums are to provide high quality products and services that will conform to customer requirements and to ensure that these quality requirements are determined and satisfied throughout each phase of contract performance. The effectiveness of the quality system shall be monitored and measured through the establishment and timely review of objective measurements.

The person nominated as Management Representative, with responsibility for the effective operation of the Quality System, is the Managing Director. All personnel have responsibility and authority for Quality and are required to conform to the procedures contained in the Business Management System Manual. Personnel are required to inform their Supervisor or the Quality Manager of any process which could improve or jeopardise Quality.

It shall be a primary responsibility of all Management to implement and train personnel in the smooth running and improvement of the Quality System.

The procedures described in the Business Management System Manual have been introduced for the purpose of achieving the Company's Financial and Quality Plans. Such procedures conform to the requirements of ISO 9001:2015 and ISO 14001:2015, and are the minimum standards adopted by the Company.

All the operating instructions described in the Manual are mandatory throughout the Company and no unauthorised deviations or alterations are permitted.

Alternative procedures to those specified in the Manual, shall only be used after their effectiveness and control has been suitably demonstrated to the Managing Director.



Managing Director